MAHENDRA INSTITUTE OF TECHNOLOGY



(Approved by AICTE, New Delhi & Affiliated to Anna University, Chennai)
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2.7 Student Satisfaction Survey

2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (2018-19)

A feedback survey to assess the students satisfaction on the curriculum, teaching learning processes and infrastructure was made. Opinion of a sample of about 1220 students was collected using a online-based analysis of structured feedback forms. The consolidated report is given below

1. The institute/ teachers use student centric methods, such as experimental learning, participative learning and problem solving methodologies for enhancing learning experiences.

| Criterion | To a great extent | Moderate | Some what | Very little | Not at all |
|----------------|----------------------|----------|-----------|----------------|---------------|
| No of Students | 1109 | 63 | 33 | 15 | 0 |

2. Teachers encourage you to participate in extracurricular activities.

| Criterion | Strongly agree | Agree | Neutral | Disagree | trongly disagree |
|-------------------|-------------------|-------|---------|----------|---------------------|
| No of Students | 1133 | 50 | 26 | 11 | 0 |

3. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

| Criterion | To a great extent | Moderate | Some what | Very little | Not at all |
|----------------|----------------------|----------|-----------|----------------|---------------|
| No of Students | 1087 | 94 | 26 | 13 | 0 |

4. The institution provides multiple opportunities to learn and grow.

| Criterion | Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
|----------------|-------------------|-------|---------|----------|----------------------|
| No of Students | 1107 | 81 | 24 | 9 | 0 |

5. The institute takes active interest in promoting internship, field project, student exchange, field visit opportunities for students.

| Criterion | Regularly | Often | Sometimes | Rarely | Never |
|----------------|-----------|-------|-----------|--------|-------|
| No of Students | 1122 | 65 | 22 | 11 | 0 |

6. How well were the teachers able to communicate?

| Criterion | Always effective | Sometimes effective | Just satisfactorily | Generally ineffective | Very poor communication |
|-------------------|---------------------|---------------------|------------------------|-----------------------|-------------------------|
| No of Students | 1124 | 63 | 22 | 11 | 0 |

7. Your mentor does a necessary follow-up with an assigned task to you.

| Criterion | Every time | Usually | Occasionally / Sometimes | Rarely | I don't have a mentor |
|----------------|------------|---------|-----------------------------|--------|-----------------------------|
| No of Students | 1107 | 72 | 26 | 15 | 0 |

8. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

| Criterion | Above 90% | 70 - 89% | 50 - 69% | 30 - 49% | Below 29% |
|----------------|-----------|----------|----------|-------------|--------------|
| No of Students | 1113 | 65 | 24 | 17 | 0 |

9. The overall quality of teaching-learning process in your institute is very good.

| Criterion | Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
|----------------|-------------------|-------|---------|----------|----------------------|
| No of Students | 1083 | 89 | 33 | 15 | 0 |

10. What extent of training you are provided in the skill and simulation labs, and lab exercises related to your discipline?

| Criterion | Above 90% | 70 - 89% | 50 - 69% | 30 - 49% | Below 29% |
|----------------|-----------|----------|----------|-------------|--------------|
| No of Students | 1120 | 61 | 26 | 13 | 0 |

11. What is the level of opportunities provided by your institution to develop employability and entrepreneurship skills to prepare you for your career?

| Criterion | High | Appreciable | Satisfactory | Marginal | No |
|-------------------|-------|-------------|--------------|----------|-------------|
| | Level | Level | Level | Level | opportunity |
| No of Students | 1122 | 74 | 13 | 11 | 0 |

12. Fairness of the internal evaluation process by the teachers.

| Criterion | Always fair | Usually fair | Sometimes unfair | Usually unfair |
|----------------|-------------|--------------|---------------------|-------------------|
| No of Students | 1107 | 81 | 33 | 0 |

13. How would you rate the class room and laboratory facilities at the college.

| Criterion | Excellent | Very good | Good | Fair | Poor |
|----------------|-----------|-----------|------|------|------|
| No of Students | 1139 | 54 | 17 | 11 | 0 |

14. How would you rate the library facilities at the college

| Criterion | Excellent | Very good | Good | Fair | Poor |
|----------------|-----------|-----------|------|------|------|
| No of Students | 1111 | 63 | 31 | 17 | 0 |

15. How would you rate the Sport, NSS, Recreational facilities, Clubs activites at the College

| Criterion | Excellent | Very good | Good | Fair | Poor |
|----------------|-----------|-----------|------|------|------|
| No of Students | 1131 | 52 | 20 | 17 | 0 |

16. Give three suggestions to improve the overall teaching, learning and evaluation process in your institution.

- Project and real time problem given for practice are highly motivating. Class hrs shall be increased for such courses.
- Library hours embedded in the time table is very much useful. If possible can be increased.
- Practical sessions are encouraging. Lab embedded theory courses will be interesting.